

myMSC 自助服务：Non Negotiable Bill Of Lading 下载流程

尊敬的客户，您可以通过 myMSC（地中海航运的官方电子商务平台）自助下载显示开航日期的 Non Negotiable Bill Of Lading.

请根据以下流程正确地注册账号，以便您可以成功登录和下载。

如有任何问题，可直接与我司当地文件部门（[联系方式请点击此处](#)）联系解决，谢谢。

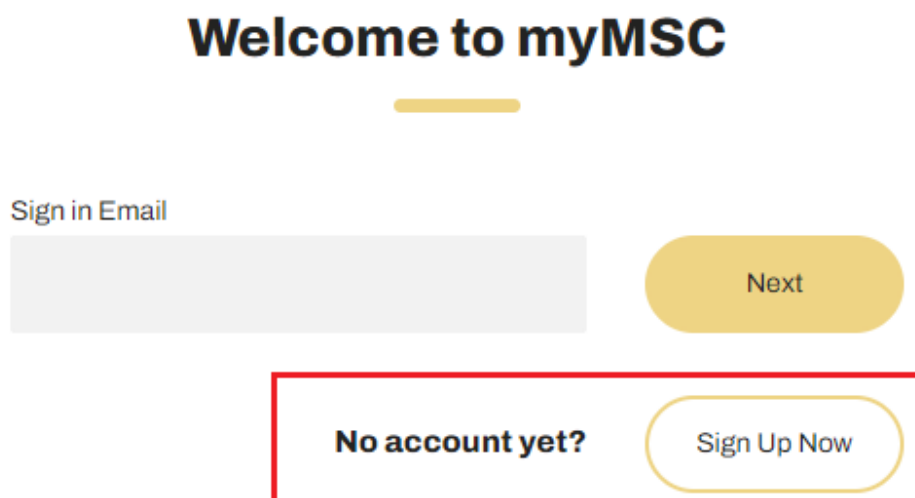
特别提示：

- 1.注册提交后，等待一个工作日会收到注册成功的邮件。
- 2.收到 loading confirmation 之后再登录下载，否则 on board date 的时间是空白或者不正确。
- 3.有关船名/航次和开船日期 SHIPPED ON BOARD DATE，请以我司装船确认（loading confirmation）的电子邮件为准或与 MSC 当地办事处确认。

华南地区注册及登陆网址 <https://www.mymsc.com/>

注册流程

1. 从主界面进入，点击立即注册(Sign Up Now)



Sign in Email

Next

No account yet? Sign Up Now

2.注册时确保如下截图中黄色标记处填写完整，红框中注册的公司名，地址，城市名和订舱公司信息保持一致，代理一定要选择正确，否则无法获取权限或查询到提单信息。

请确保填写的所有注册信息是英文并且没有特殊字符，起运港为盐田、蛇口、大铲湾、南沙，请选择代理 **MSC CHINA (Chinese Mainland) – SOUTH**。

Register

E-mail address verified. You can now continue.

Email

> Change e-mail

New Password

Confirm New Password

First Name

Last Name

Company

Street and Number

Postal Code - OPTIONAL

City

Country

State/Region - OPTIONAL

Phone

Tax ID - OPTIONAL

MSC Agency

Have you ever conducted business with MSC before?

Yes, I conducted business with MSC before

No, I have never conducted business with MSC before

Additional Comments - OPTIONAL

Email of Registered User from Your Company - OPTIONAL

I hereby accept the [Terms and Conditions](#) and [Privacy Policy](#).

香港出口选择如下代理，注册成功后仍可继续添加其他代理

3.注册成功后，请等待一个工作日为您开通使用权限

●权限尚未开通状态如下截图

Registered Agencies

	Agency	Status
1	MSC CHINA (Chinese Mainland) – SOUTH	Pending

●权限已开通状态如下截图

Registered Agencies

	Agency	Status
1	MSC CHINA (Chinese Mainland) – SOUTH	Active

下载流程

1. 登陆网址 <https://www.mymsc.com/> 输入账号密码

Welcome to myMSC

Sign in Email

No account yet?

Sign Up Now

2. 进入 Documents 项下 Non Negotiable Bill Of Lading 页面下载提单



- Dashboard
- Instant quote
- Request a quote
- eBooking
- Shipping instruction
- Documents**
- Tracking
- Schedules & cut-off
- Financial
- Solas VGM

- Arrival Notice
- Non Negotiable Bill Of Lading**
- Booking Confirmation
- Invoice
- NVOCC AMS Declaration Status

3. 下载提单

Non Negotiable Bill Of Lading

MSC

Instant quote eBooking Dashboard Help EN

MSC Agency: MSC CHINA (Chinese Mainland) - SOUTH 1. 选择正确的代理

Bill of Lading Number: 2. 输入正确的提单号码

Booking Number:

> Retrieve

3. 提取提单

4. 下载 Download

注册及使用过程中可能出现的问题及解决方案

1. 注册时无法提交并出现如下提示

注册

City, Company Name, Name, Street Address, Surname:

Sorry, we only allow the following characters: from a to z (only upper and lower case latin characters without accent), digits [0-9], whitespaces and the special characters . , - _

- 请确保所有注册信息是英文并且没有特殊字符

2. 下载 Non Negotiable Bill Of Lading 出现如下提示

没有权限

您无权使用此功能。请直接联系您当地的MSC代理以获取帮助。

Permission Denied

You do not have access to use this functionality. Please contact your local MSC Agency directly for assistance.

出现此提示，请检查是否添加了华南代理 MSC CHINA-SOUTH

No Bill of Lading associated with this Booking Number were found or this Booking Number is invalid.

Either your account is not associated with this bill of lading or the bill of lading number is invalid.

Non-Negotiable Bill Of Lading

- 注册后没有等待 24h 开通权限后使用会出现如上提示。
 - 24h 后仍然无法使用，请提供账号密码给我司，以便为您查明原因
- 注册信息和订舱提供的信息不符会出现如上提示。
 - 检查注册信息和订舱时提交的信息是否一致并修改
- 之前有注册过 mymsc.com 用于提交 VGM，需开通权限后才能使用提单下载功能
 - 提供登陆账号和任意一个参考提单号码给我司开通下载权限。

3.可以下载提单，但是提单内容/开船日期时间是空的

The image shows a blank Bill of Lading form. The form is divided into several sections. At the top left, there is a 'SHIPPER' field. Below it, there is a 'CONDIGNEE' section with the text: 'This BL is not negotiable unless marked "To Order" or "To Order of ..." here.' Below that is a 'NOTIFY PARTIES' section with the text: '(No responsibility shall attach to Carrier or to his Agent for failure to notify - see Clause 21)'. At the bottom left, there is a 'VESSEL AND VOYAGE NO' field. At the top right, there is a 'CARRIER'S AGENTS ENDORSEMENTS' section with the text: '(Include Agent(s) at POD, unless noted otherwise)'. Below it is a 'Ungate#NO Number' field. Below that is a 'Carrier has no liability or responsibility whatsoever for thermal loss or damage to the goods by reason of natural variations in atmospheric temperatures during the entire period, and/or caused by inadequate packing of the Goods for carriage in dry-van containers, and/or inherent risk of the Goods, in such circumstances.' Below that is a 'PORT OF DISCHARGE AGENT' section with the text: 'MSC Genel Agentligi Anonim SirketiYENI SAHABE PIRATESI PLAZA ISMET INONU BULVARI NO:66 Maslak, 33500 Phone : +90 324 241 1818 Fax : +90 324 241 1518'. At the bottom right, there is a QR code. At the bottom center, there is a 'PLACE OF RECEIPT' section with the text: '(Combined Transport ONLY - see Clause 1 & 5.2)'. The form is flanked by two dark grey vertical bars on the left and right sides.

- 请确认是否收到 loading confirmation。只有收到 loading confirmation 之后下载提单才有内容，开船时间才是正确的。

4.无法查询到提单，请先自行检查如下几点。

- 请确认是否已经开船/收到装船确认 (loading confirmation)
- 是否登录的是华南网址及账号 <https://www.mymsc.com/>
- MSC Agency 是否选择正确

MSC Agency:*

MSC CHINA (Chinese Mainland) – SOUTH

MSC Agency
MSC HONG KONG

- 请使用提单号码搜索提单 (booking no 无法找到提单)

Bill of Lading Number:

Booking Number: